MAIN REPLACEMENT PROJECT

New Jersey American Water is preparing to replace approximately 4,500 feet of aging 6- and 8-inch cast iron water main that was installed as far back as the 1930s with new 20-inch ductile iron main along Northfield Road (from Valley Road to Long Hill Road). The project also includes replacing six fire hydrants and 48 utility-owned service lines along the pipeline route (see reverse for more information about service lines).

We’ll also be installing meter pits at the curb area (in our right of way) of properties where none exist. After installation, all that will be visible is a 15-inch circular cover that will be flush with the ground.

The project represents a critical investment for the company in support of our commitment to provide customers with safe, reliable water service.

PROJECT START/END AND WORK HOURS

Weather permitting, our local, qualified contractor, CRJ Contracting, Inc. will begin work late January and expects to be completed within approximately three months. Work hours will be from 7 a.m. to 4:30 p.m., Monday through Friday. Work outside of these hours is not expected unless required to maintain project schedule. Final street restorations will be completed in the fall of 2022.

Project timelines are subject to change due to a variety of factors including weather and availability of supplies. New Jersey American Water encourages customers to sign up for alerts through their MyWater account and follow the company on Facebook and Twitter to receive project updates.

ACCESS TO THE METER

Once the meter pits are installed, and the entire project is complete, we’ll contact you to set up an appointment to move the meter from inside the property to the meter pit. To perform this work, we’ll need to gain access to the existing water meter located inside your property, so we may relocate it to the new meter pit. There is no cost to you to have this work performed. The relocation of the meter should take approximately 20–30 minutes.

HOW TO PREPARE

To prepare for the removal of the meter from inside your property, we ask that you clear the area to the water meter for safe and easy access. During the process of the meter relocation the water service will be interrupted for a few minutes.
PROJECT OVERVIEW AND WHAT YOU CAN EXPECT

- **Install, disinfect, test and place new main into service.** While we interconnect the new main to the distribution system, customers may experience a temporary service interruption. Customers may also experience a slight discoloration of water. If this happens, run the water until it is clear.

- **Replace utility-owned service lines and transfer customers to the new main.** Once the main is installed, we’ll return to connect customers to the new main. This may involve replacing utility-owned service lines. If we’re replacing the utility-owned service line at your property, typically there is a 30- and 60-minute interruption of service while the contractor connects the new service line. We’ll attempt to notify customers 24 hours in advance. We’ll also notify you on the day the service line is replaced with instructions on how to flush your household plumbing prior to using water. It is important that you read and follow these instructions. If you’re not home, we’ll leave the instructions at your front door. You may want to consider storing a few gallons of water for drinking and cooking during the service line work.

- **Perform final paving and any restoration of concrete, driveway, grass and landscaping.**

Our crews will work as quickly as possible to shorten the length of these temporary inconveniences. We appreciate your patience and understanding during this project.

TRAFFIC FLOW AND ACCESSIBILITY

For the public’s and workers’ safety, traffic restrictions and/or alternating traffic patterns are likely to occur during work hours. New Jersey American Water’s inspector, along with the contractor’s personnel, will provide a minimum of 24 hour’s notice prior to any parking and/or driveway use restrictions. All emergency vehicles and local traffic will be allowed access during construction.

NOISE

As with any construction project, some noise will be unavoidable with this project. We apologize for any inconvenience, and appreciate your understanding and cooperation.

SITE MAINTENANCE

The project site will be maintained and cleaned each day before contractors have completed work.